

**DIVISION OF HEALTH CARE FINANCING AND POLICY  
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM**

**BEHAVIORAL HEALTH TECHNICAL ASSISTANCE**

**Agenda – Wednesday, June 14, 2017**

**10:00 - 11:00 a.m.**

**Facilitator: Kim Riggs, DHCFP, Social Services Program Specialist**

Webinar Address: [WEBEX Registration Link](#)

**1. Purpose of BH Monthly Calls**

- a. Questions and comments may be submitted to [BehavioralHealth@dchcfp.nv.gov](mailto:BehavioralHealth@dchcfp.nv.gov) prior to the webinar or after for additional questions. The webinar meeting format offers providers an opportunity to ask questions via the Q & A or the “chat room” and receive answers in real time.
- b. Introductions – DHCFP, SURS, HPES

**2. DHCFP Updates**

- a. Public Workshops Update: Review the BST survey information from Session 2
- b. Announcements/Updates: [HPES Announcement 1380](#) and upcoming Behavioral Health Dashboard Meeting [Public Notices](#)
- c. Behavioral Health Community Networks (BHCN) Updates: Shelia Helfin-Conour will be reviewing all submitted BHCN packets. Shelia has an extensive background in Quality Assurance Programs and DHCFP is looking forward to Shelia joining us to assist our providers. Documentation can be submitted electronically via email to [MCandQuality@dchcfp.nv.gov](mailto:MCandQuality@dchcfp.nv.gov) or mailed to the address listed above

**3. DHCFP Surveillance Utilization Review Section (SURS)**

Updates or reminders for Providers: Kurt Karst, Surveillance and Utilization Review (SUR) Unit.

**4. HPES Updates**

Training Request Update: HPE has hired a new Behavioral Health Representative, Stephanie Ferrell, and Provider Services Field Representative for Nevada Medicaid and Nevada Check up.

Stephanie Ferrell  
[stephanie.d.ferrell@hpe](mailto:stephanie.d.ferrell@hpe)  
[stephanie.d.ferrell@dxc.com](mailto:stephanie.d.ferrell@dxc.com)

- a. If any providers need follow-up on training, please refer to the following link. [Nevada Medicaid Training Link](#) If you have difficulties registering or need further assistance please email the following email: [NevadaProviderTraining@hpe.com](mailto:NevadaProviderTraining@hpe.com)

Joann Katt, LPN, Medical Management Center/Behavioral Health Team Lead

- a. Basic Skill Training
- b. Missing information not included within a Prior Authorization
- c. HPES Updates

Please email questions, comments or topics that providers would like addressed any time prior to the monthly webinar.

Email Address: [BehavioralHealth@dchcfp.nv.gov](mailto:BehavioralHealth@dchcfp.nv.gov)